



ELECTRONIC COMMUNICATION POLICY

Any email* or Elation Passport** message that requires more than 5 minutes of a physician's time (such as reviewing labs or coordinating care with other providers) and involves medical advice or a review of records will be invoiced at the fee schedule below. We will initially bill to insurance if applicable, and if not covered, patients will be invoiced directly.

0-5 min: included in your care

5-15 min: \$15

16-30 min: \$45

31-45 min: \$60

46-60 min: \$95

I accept financial responsibility for electronic communication based on the policy above.

Patient's Name (PRINT)

Patient/Representative Signature

Date

**In order to secure your privacy and uphold HIPAA, electronic communication including protected health information will be through our electronic health records carrier, Elation Passport. You will need to create an account with Elation Passport after your first visit if you wish to communicate with your provider electronically (you will receive an email to set up your account).*

***Email may still be used to communicate any issue that does not involve your healthcare (i.e. scheduling, directions, etc). This is not subject to the above fees.*